

PEAX Payment. Make secure payments in just a few clicks.



PEAX Payment: a step-by-step guide

The PEAX portal allows you to receive invoices digitally with your daily mail or upload them via the app, uploads or your PEAXbox email address. Payment orders are generated automatically, which means all you have to do is check and approve them.

The following PEAX payment options apply to all Swiss banks with the exception of PostFinance.

PEAX Payment is the result of a direct cooperation with Luzerner Kantonalbank. We are using a tried-and-tested payment system in an innovative way to facilitate payment transactions.

Making payments with PEAX

Payments can be made directly via the PEAX portal simply by filling in a direct debit authorisation form for your Swiss account and sending the signed form to your bank.

This authorises PEAX to carry out the approved payment orders via your PEAX transaction account. PEAX collects the exact invoice amounts from your bank and makes the payment via your PEAX transaction account. Only those amounts explicitly approved for payment will be drawn from your account. Amounts will not be taken automatically from your account without your approval. ID level 2 is required for this function. Requests to raise your ID level must be submitted in your profile.



Enter bank account, sign direct debit authorisation and send it to your bank.



As soon as PEAX Payment has been activated: mark the invoices and select the account.



Check and approve payments.

In cooperation with:



Alternative option – advance payment

ID level 1 allows you to pay your invoices in advance. Simply start the payment process and select the payment option «advance payment». A paying-in slip containing all necessary details for the transfer will automatically be generated. Once your transfer appears in your PEAX transaction account, payment will be made using the payment details given.

If you would like to make regular use of the advance payment option, you can set up a standing order to your PEAX transaction account. The amounts transferred will be disclosed as credit, which will be used to make payments.



Mark invoices and select «advance payment».

Transfer amount using the automatically generated paying-in slip.

Check and approve payments.



«PEAX Payment represents a new type of customer-centric payment solution, using established (not trial) standard products for guaranteed security, transparency and autonomy. It is also a totally cool application that is quick and easy to use.»

Markus Ruggiero, Head of Cash Management, Luzerner Kantonalbank

Security and data protection

The PEAX user has full control over the data stored with PEAX. All processes are in conformity with data protection requirements and in compliance with the latest IT security standards (SSL encryption, two-factor authentication, Swiss hosting). Payments transacted in the PEAX portal are subject to the strictest Swiss data protection laws and banking secrecy.

Questions?

In our [PEAX Help Centre](#) you will find answers to frequently asked questions. Our PEAX Community is also available for questions, feature requests and discussions. You can call us on [+41 41 541 59 59](tel:+41415415959) or email support@peax.ch.



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